

# QUALITY POLICY STATEMENT

The Directors and Managers of CustomsLink are committed to operating a Quality Management System throughout the organisation which is designed to ensure that the services provided to our customers consistently meet or exceed their expectations.

Close working relationships are developed with our customers to ensure that their needs are fully understood and areas for improvement are identified and actioned.

Through Management Reviews of the Quality System and analysis of performance information the organisation sets and monitors Quality Objectives for our employees which are measured and used to develop continual improvement and added value to the services provided to our customers.

November 2024

A McDONALD

Managing Director

